

SUNRAY®



WARRANTY INFORMATION

Customer Details

Name:.....

Address:

Address:

Address:

City:

Phone:

Product Details

Product Installed:

.....

Date of Installation:

Warranty Period:

.....

Installed by:

Ref/Order No:



SUNRAY® PRODUCT WARRANTY

Supplied by:

Sunray® Product Warranty

Sunray warrants that all Sunray products comply with the requirements of the Consumer Guarantees Act 1993; specifically that products supplied by Sunray will be free from manufacturing defects under normal use.

Sunray products come with a minimum 5 year warranty, in accordance with its standard warranties, in effect at date of delivery. That is provided the goods are genuine Sunray components, have been fabricated and installed by an authorised Sunray dealer and used in accordance with recommendations given, including that the goods have been, or are being used for the purpose for which they were designed.

This limited warranty does not cover apparent defects caused by unfair wear and tear or abnormal use of the product, modification or alteration of the product, improper assembly or failures resulting from inadequate inspection and maintenance or extreme weather.

Sunray may repair or replace at its option any portion of the subject product which proves to be defective under the terms of this warranty at no further cost to the buyer.

Sunray® Product Warranty

Sunray shall be liable under this limited warranty only for the cost or at its option, the repair or replacement of defective products.

All incidental or consequential damages which may arise including, but not limited to business losses, personal property damage and third party liabilities are hereby excluded.

Also expressly excluded under this warranty is any material or product that may be included in the manufacture of the product covered by the warranty of another supplier.

WARRANTY CATEGORIES

PRODUCT CATEGORY	DESCRIPTION	WARRANTY	EXCLUSIONS
AWNINGS	Fabric & Working Parts	5 Years	Nice Automation - 2 year warranty
DURALLOY POWDER COAT	Powder Coated Aluminium	10 Years	
DURATEC POWDER COAT	Powder Coated Aluminium	20 Years	



Sunray® Product Warranty

PURCHASER RESPONSIBILITIES

Be able to show that:

- the product defect or damage has occurred because of faulty products or workmanship.
- the product has been used expressly for its intended purpose.
- the product maintenance obligations have been fulfilled.
- they are the original purchaser.
- the claim is within the warranty period as set for the product.

